

October 17, 2024

To Tuscany Homeowners,

As we begin the slow process of restoring our beautiful home's outside environment, we are first needing to address some basic building operation damages and resolutions.

The North elevator keypad issue was resolved this morning.

The South elevator suffered from Milton. Wind driven rain came through the vents in the elevator shaft onto the top of the car and damaged both door operators. They will both have to be replaced. It could be 4 weeks or more (combined parts order, pecking order of Elevated service calls and a week) to actually fix. We will keep you updated.

With permission granted, temporarily, south side residents can use code 0008# to access your **same floor** North neighbor's vestibule. You can then pass through the back hall to the Gulf Blvd stairwell into your own Unit returning the same way.

We need all Homeowners to give permission to unlock their stairwell door for your same floor neighbor. This would limit the number of people going into any one vestibule to the corresponding neighbor. It would also be appreciated that same floor neighbors advise one another when they are in the building. This works for both elevators when not functioning.

Please complete the attached form that gives your Tuscany information, phone number for texts, and email address(s). We would like to create a list of Homeowners to share with all Homeowners. Please also give permission for your same floor neighbor, both sides to use your corresponding vestibules when an elevator issue like this one occurs.

Tim Hendrix has been working hard on our behalf to get providers to during disruption to be onsite to resolve our issues. As you can imagine, every building and residence is doing the same.

Patience, understanding and gratitude. We all need to embrace.